



Professional Military Education **Initial Entry Training**



NCO Support Channel



References

- **FM 7-21.13**

The Soldier's Guide



NCO Support Channel



- **Parallels and reinforces the chain of command**
- **Supports commissioned and warrant officers**
- **Must operate effectively.**



NCO Support Channel



- **Begins with command sergeant major**
- **Through first sergeants**
- **Ends with team leaders.**



NCO Support Channel



- **Exchange information**
- **Provide reports**
- **Issue instructions, directive in nature**



NCO Support Channel



- **Accomplish activities in accordance with policies and directives**
- **Execute established policies, procedures, and standards**



NCO Support Channel



- **Regards performance, training, appearance, and conduct of enlisted personnel**
- **Power rests with the chain of command**



NCO Support Channel



- **Connection with chain of command is senior NCO.**
- **Orders issued through chain of command**
- **Senior NCOs issue implementing instructions**



NCO Support Channel



- **1SG and CSM not part of formal chain of command**
- **Leaders should consult them on enlisted soldier matters and individual training**



NCO Support Channel



- **Successful leaders have good relationships with their senior NCOs**
- **Senior NCOs have experience in completing missions and dealing with enlisted soldier issues**



NCO Support Channel



- **Senior NCOs can monitor organizational activities at all levels**
- **Senior NCOs can take corrective action to keep organization within commander's intent**



NCO Support Channel



- **Senior NCOs can report situations that require the attention of officer leadership**
- **Positive relationship between officers and NCOs creates conditions for success.**



NCO Support Channel



Assists chain of command:

- **Transmitting, instilling and ensuring VDF ethics**
- **Planning and conducting day-to-day operations**
- **Training enlisted soldiers in their MOS**



NCO Support Channel



Assists chain of command:

- **Training soldiers in basic skills and attributes**
- **Teaching soldiers history military customs and courtesies**



NCO Support Channel



Assists chain of command:

- **Teaching soldiers the mission of the unit**
- **Developing individual training programs to support the mission.**



NCO Support Channel



Assists chain of command:

- **Accounting for and maintaining equipment**
- **Administering NCO professional development and training programs**



NCO Support Channel



Assists chain of command:

- **Achieving and maintaining VDF values.**
- **Advising commander on rewards and punishment for enlisted soldiers**



NCO Support Channel



Use the chain of command or the NCO support channel (as appropriate) to help solve problems, whether small or large.



NCO Support Channel



Chain of command and NCO support channel provide the means to communicate a problem, suggestion, complaint or commendation to leaders who need to know.



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Case Studies and Discussion